



# Connecticut State Police Resident State Trooper Program

Introduction:  
Lt. Christopher Sharland- Commanding Officer  
Contact #860-779-4900

- ❑ Troop D is located in Danielson at 55 Westcott Road
- ❑ Troop D is the primary law enforcement agency in the northeast corner of Connecticut and is responsible to cover 12 towns. We cover an area of approximately just under 400 square miles, 40 miles of interstate highway (I-395 and I-695) and 1,000 miles of secondary roads.
- ❑ Resident Trooper towns covered by Troop D are Brooklyn-1, Chaplin-1 and Killingly-3.
- ❑ Currently 34 Troopers assigned to patrol, 2 assigned to QLTF, 5 assigned to Resident Trooper positions and 1 assigned as the Evidence Officer/Court Liaison.
- ❑ Supported by civilian staff at Troop D, Eastern District Headquarters and DESPP HQ.

# Resident Trooper History

- CSP Established in 1903
- Resident Troopers Established in 1947
  - One Trooper per town
  - \$50.00 stipend per month
  - Reside in town - Office in home
  - Office in town hall
- Resident Troopers in 2019
  - One to five Troopers per town, including Sergeants
  - 53 towns with a combination of Troopers and Sergeants
  - Supervise multiple local town officers
  - \$100.00 stipend per month

# CONNECTICUT

- ❑ 169 towns in Connecticut
- ❑ 77 of which C.S.P. has primary jurisdiction
- ❑ 53 resident trooper town's
- ❑ 92 town's covered by local police departments
- ❑ No county government system
- ❑ Towns not covered by resident troopers are covered by area troops or local police departments

# Benefits of Resident Trooper

## □ Department

- Public Relations
  - Community Service
- Manpower
  - Department Staffing
- Supervisory Training
  - Supervision
  - Budgets
  - Planning
  - Career Path

## □ Municipality

- Liaison
  - CSP Units
  - Federal Agencies
  - State Agencies
- Public Relations
  - Youth Officer
  - DARE Officer
- Department Head
  - Event Planner
  - Highway Safety
  - Supervisor

# Benefits of Resident Sergeant

- In addition to all the benefits obtained with a Resident Trooper, a Resident Sergeant includes.
  - N.E.S.P.A.C. - In Depth Supervisor Training
  - A Direct link through the chain of command to the Troop Commanding Officer.
    - This expedites the ability to obtain necessary approvals and deal with issues normally done through a sergeant who also deals with other resident towns.
  - A Resident Trooper Sergeant is responsible for reviewing, correcting and signing reports, arrest warrants and, search warrants.

# Additional Benefits of Resident Sergeant

- Sets a definitive rank structure within the resident trooper program.
  - No confusion as to the chain of command.
- Incident Scene Management
  - Organization and coordination of resources.
  - Monitor application of investigative techniques.
  - Manage total process to its conclusion.
- Achieve Results - Set high standards and deliver results.
- Conduct Inspections and Internal Investigations
  - Adds to the credibility of the department in the communities eyes.
- Conduct timely and candid evaluations of Resident Troopers.
  - Provide feedback, make recommendations for improvement, and take effective corrective action.

# Services Obtained With Resident Trooper Program

## □ Fiscal Year 2018/2019

- Estimated cost to a municipality for a Resident Trooper at a low, middle and high level of the pay scale.
  - Low: 2<sup>nd</sup> step of pay scale ..... \$129,100
  - Middle: 6<sup>th</sup> step of pay scale ..... \$144,735
  - High: 10<sup>th</sup> step of pay scale ..... \$197,898
- (CGS 29-5 85% cost to town for first two Resident Troopers)
- Resident Trooper , Fully trained
  - 40 hour work week (minimum)
  - Uniforms paid plus meal allowance
  - Complete equipment compliment
  - Annual in-service maintained
  - Fully insured against liability
- Police Patrol Vehicle
  - Fuel, repairs, maintenance and replacement
- Monthly and Annual Statistical Reports



Fringe rate drops for 2019/2020 from  
113.85% to 84.07%

- Projection of cost utilizing 2018/2019 rates
- Low Step 2 Trooper..... \*\$118,507 +/-
- Middle Step 6 Trooper....\*\$132,772 +/-
- High Step 10 Trooper.....\*\$181,276 +/-

\*Estimates

FY 2019 - 2020 FRINGE BENEFIT RATE			
	RESIDENT TROOPER		
FICA-Social Security	5.22%		
FICA-Medicare	1.37%		
SERS-Retirement	60.51% (1)		
Medical Insurance	14.75%		
Group Life Insurance	0.05%		
Unemployment Compensation	0.00%		
TOTAL RATE FY 19-20	81.90%		
Workers Compensation	2.17%		
TOTAL Fringe + W/C	84.07%		
(1) Per the Office of State Comptrollers SERS Hazardous Duty rate for FY 2020 is 89.32%			
Less 50% of the portion of the SERS retirement rate attributable to unfunded pension liability			
reduces the SERS Hazardous Duty rate for the Resident State Trooper program to 60.51%			

Fringe is down from previous 2018-2019 rate of 113.85%

# Connecticut State Police Resident Trooper Program

- **Competence**
- **Effectiveness**
- **Professionalism**
- **Efficiency**
- **Flexibility**
- **Economy**

# COMPETENCE

- The Resident Trooper is the town's liaison with the Connecticut State Police.
- Brings with them all of the departments resources.
- The State Police are prepared to handle any police emergency that can occur in a town.

# EFFECTIVENESS

- When a police problem arises the State Police have routinely been able to design an effective strategy using existing resources and personnel to resolve the problem.
- Day to day operations are very effective due to little or no direct supervision is required as a direct result of Resident Troopers qualifications.
- Protest rallies, union demonstrations, bridge collapses, tornadoes, serious criminal investigations and other large events such as the Special Olympics are all examples of how effective this agency has been.

# PROFESSIONALISM

- A Resident Trooper is selected because of their outstanding work performance and work ethics.
- Troopers undergo the most demanding and comprehensive police-training in the state.
- In addition, a Resident Trooper averages 5-plus years of police experience and it is the departments goal to recommend the “*Best of the Best*” to represent the State Police as a Resident Trooper.

# EFFICIENCY

- Resident Trooper Program very efficient way to provide police services in small to moderately sized municipalities.
- Police resources are applied to the town to meet the policing needs of the community.
- Resident Troopers have the availability to flex their schedules to accommodate needs of the town.

# FLEXIBILITY

- State Police resources in time of need are very flexible.
- If several hundred troopers are needed because of a natural disaster or a man made emergency situation they are made available.
- If policing needs of a community are minor then minimum patrol standards are maintained, keeping the cost of police services to a minimum.



# ECONOMY

- The efficiency and flexibility of the Resident Trooper Program not only make the program very effective, it also makes it the most cost-effective police services in the state.



# Resident Trooper Training

- Mandatory
- 1 week course (40 hrs)
- Curriculum
- Program History
- Grant Writing
- Cost Comparisons
- Supervisor liability
- Ethics
- Hiring - Selection
- Leadership
- Employee management-evaluation
- Budgets and Planning
- Parliamentary Procedures
- D.A.R.E.
- Community Programs

# WHAT FACTORS EFFECT THE RELATIONSHIP BETWEEN THE POLICE AND THE COMMUNITY ?

- THE COMMUNITY SENTIMENT - ATTITUDE
- SOCIAL-ECONOMIC CONDITIONS
  - HOUSING, RECREATION, EMPLOYMENT RATE, ETHNIC STATUS, SCHOOLS, FAMILY STRUCTURE
- POLICE DEPARTMENT
  - POLICIES, PUBLIC PERCEPTION, LAWS, MANAGEMENT, WORKING RELATIONSHIP, PEERS, CODE OF ETHICS
- INDIVIDUAL POLICE OFFICER
  - FAIR, PRIOR EXPERIENCE, KNOWLEDGE OF COMMUNITY, PERSONAL COMMUNICATION SKILLS

# PUBLIC RELATIONS

- WHO IS THE MOST VALUABLE PERSON IN THE POLICE DEPARTMENT WHEN IT COMES TO PUBLIC RELATIONS ?

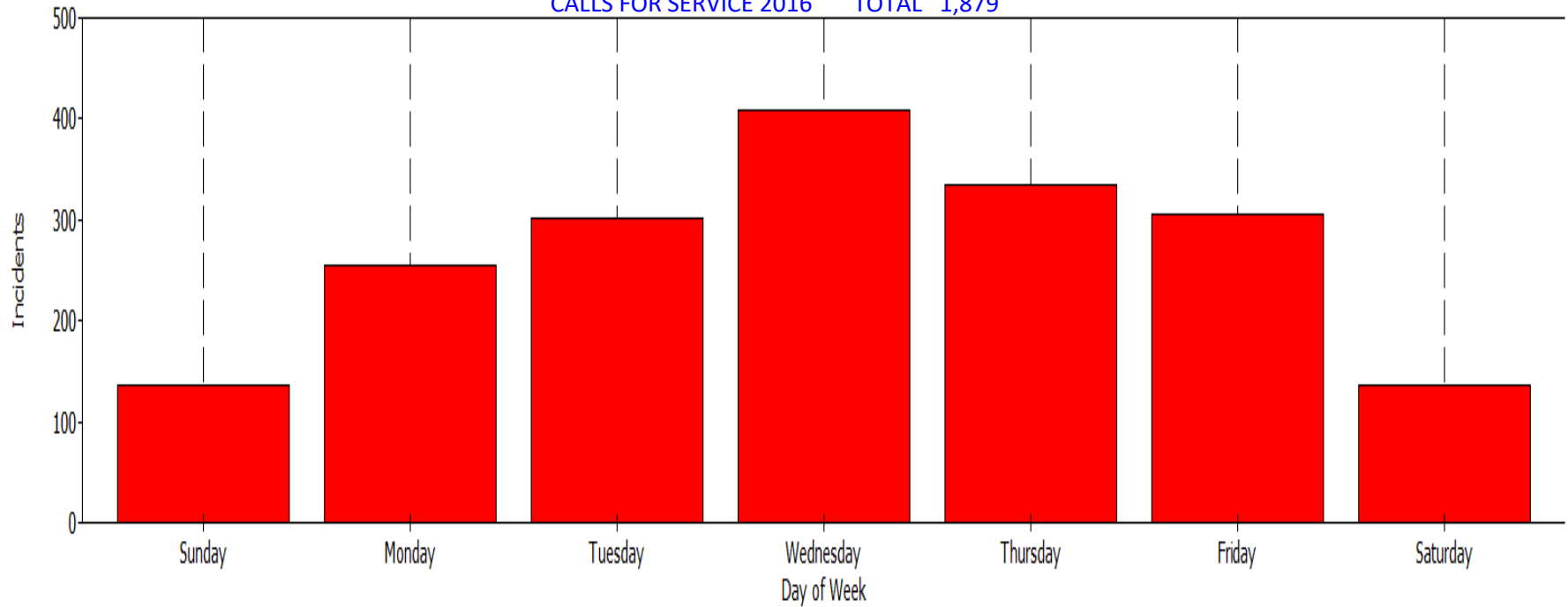


# RESIDENT TROOPER & TOWN OFFICERS

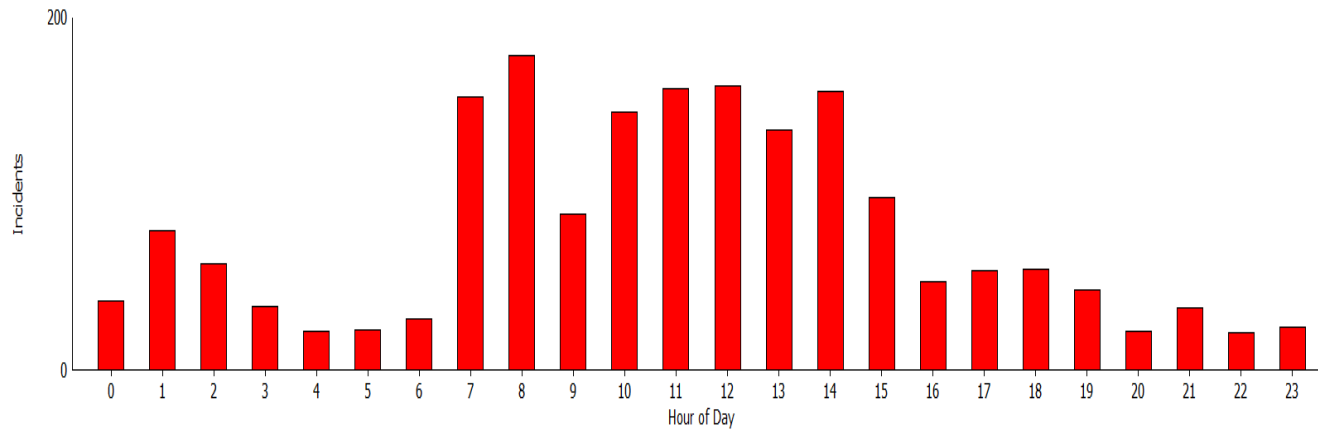
- ❑ THE RESIDENT TROOPER PROMOTES THE DEPARTMENT, BY THE WAY THEY LOOK, ACT, TALK AND SERVE THE PUBLIC.
- ❑ THEIR ACTIONS MAKE PEOPLE LIKE OR DISLIKE POLICE.
- ❑ THEY CAUSE PEOPLE TO TRUST OR DISTRUST POLICE.
- ❑ THEIR PROFESSIONALISM , COMMON SENSE, ATTITUDE AND DEMEANOR EFFECTS THE PUBLIC PERCEPTION OF EVERY MEMBER OF THE DEPARTMENT.

## By Day of Week

CALLS FOR SERVICE 2016 TOTAL 1,879



## By Hour of Day



# REPORTABLES 2016

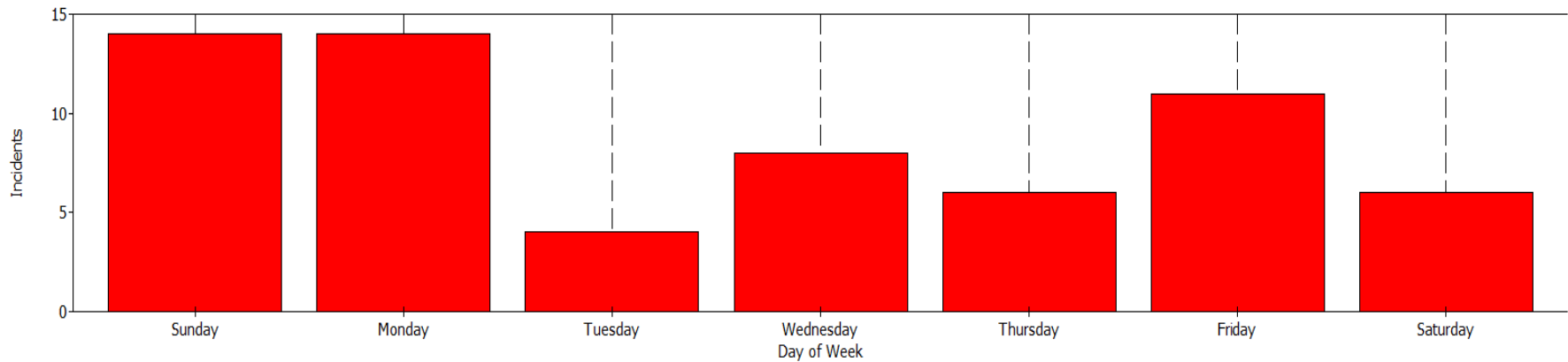
<u>Statistic</u>	Total
Total Calls for Service	<u>1879</u>
Total Accidents With Report	<u>63</u>
Total Accidents Without Report	<u>2</u>
Total Fatal Accidents	<u>0</u>
Total Fatalities	<u>0</u>
Total Serious Injury Accidents	<u>1</u>
Total Minor Injury Accidents	<u>11</u>
Total Noninjury Accidents	<u>51</u>
Total Accident Dwis	<u>1</u>
Total Onsite Dwis	<u>1</u>
Total Dwis	<u>2</u>
Total Other Reportables	<u>56</u>
Total Nonreportables	<u>1209</u>
Total Motorist Assists	<u>21</u>
Total Citations Primary Charge	<u>366</u>
Total Citations All Charges	<u>366</u>
Total Warnings Primary Charge	<u>1</u>
Total Warnings All Charges	<u>152</u>
Total Seatbelt Citations Primary Charge	<u>0</u>
Total Seatbelt Citations All Charges	<u>2</u>
Total Seatbelt Warnings All Charges	<u>0</u>

MAJOR CRIMES	
MURDER	0
RAPE	1
ROBBERY	1
ASSAULT	0
BURGLARY	2
LARCENY	8
VEHICLE THEFT	2

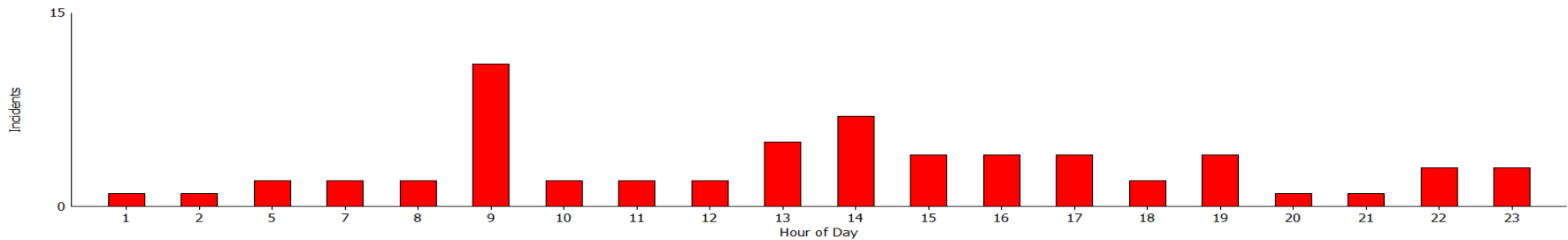


## Motor Vehicle Accidents- 2016

*By Day of Week*



*By Hour of Day*

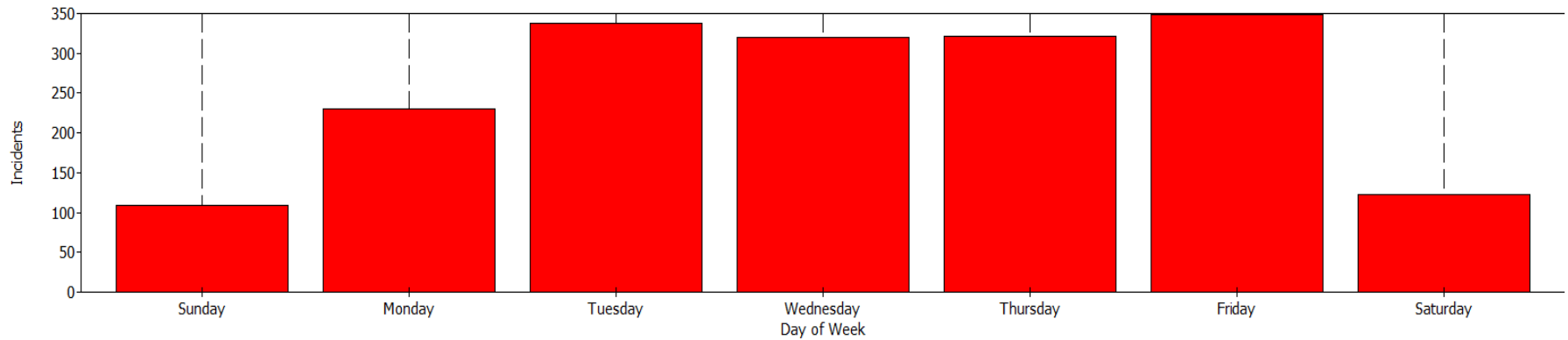


- ❑ ACCIDENTS WITH NO INJURY TOTAL 51
- ❑ ACCIDENTS WITH INJURY TOTAL 12
- ❑ ACCIDENT FATAL TOTAL 0
- ❑
- ❑ TOTAL NUMBER OF CALLS 1,879
- ❑ TOTAL CALL BY RESIDENT TPR 1,101

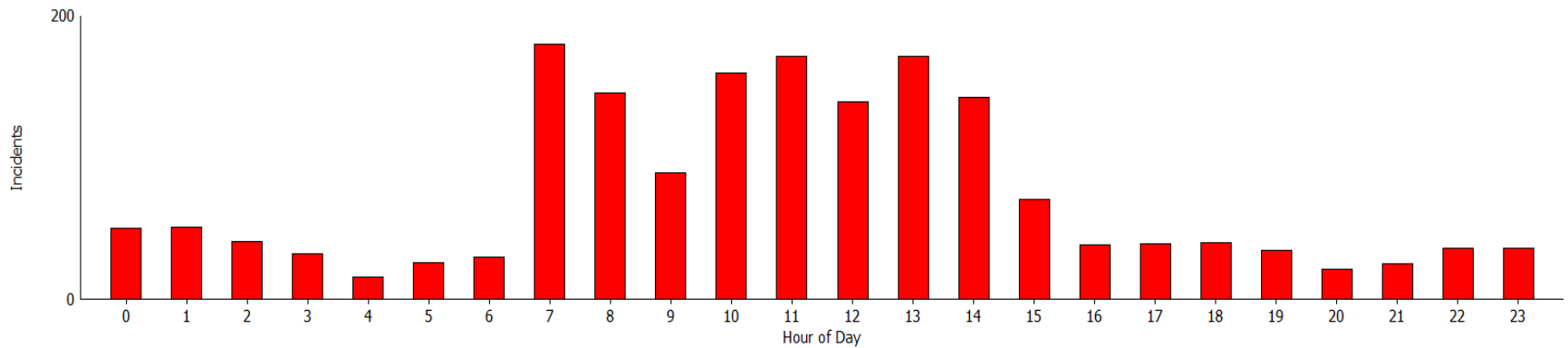
# Chaplin Calls for Service 2017

1,789

**By Day of Week**



**By Hour of Day**

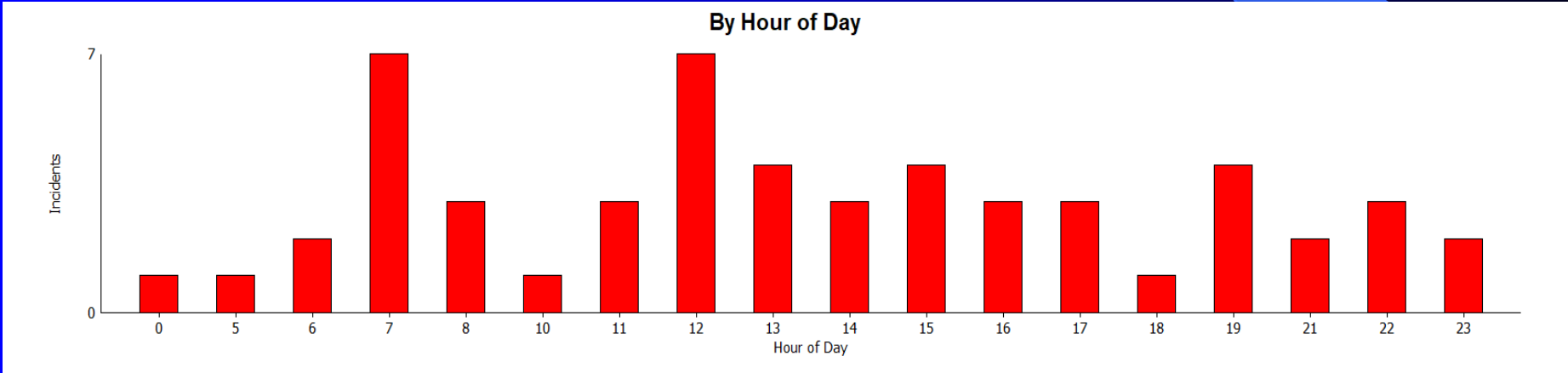
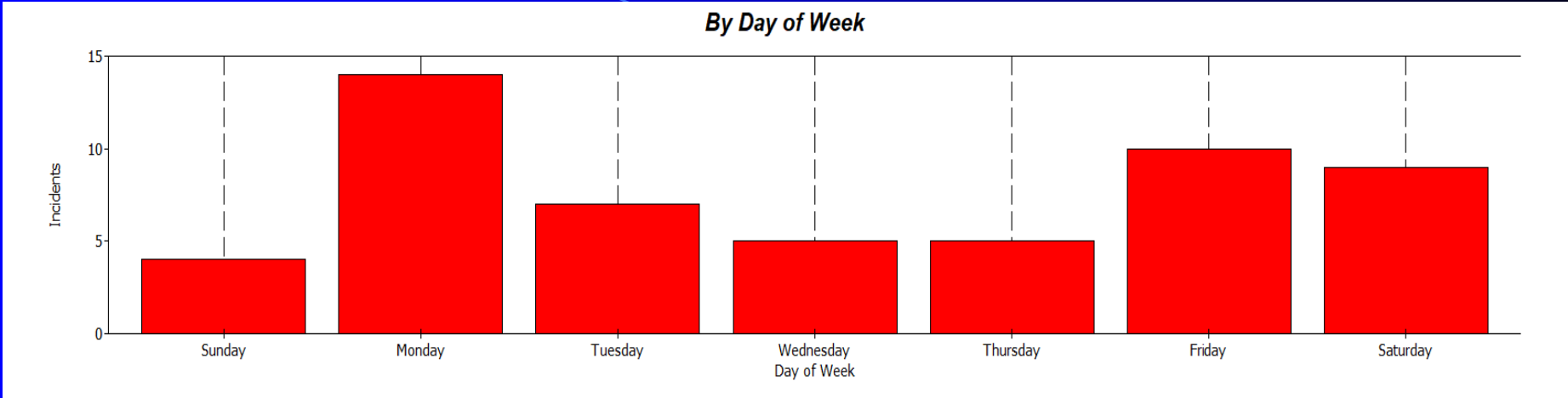


## Reportables

Statistic	Total
Total Calls for Service	1789
Total Accidents With Report	54
Total Accidents Without Report	4
Total Fatal Accidents	2
Total Fatalities	2
Total Serious Injury Accidents	1
Total Minor Injury Accidents	7
Total Noninjury Accidents	45
Total Accident Dwis	0
Total Onsight Dwis	5
Total Dwis	5
Total Other Reportables	60
Total Nonreportables	1245
Total Motorist Assists	29
Total Citations Primary Charge	251
Total Citations All Charges	251
Total Warnings Primary Charge	3
Total Warnings All Charges	138
Total Seatbelt Citations Primary Charge	0
Total Seatbelt Citations All Charges	0
Total Seatbelt Warnings All Charges	0
	Retrieving Data....

## Major Crimes

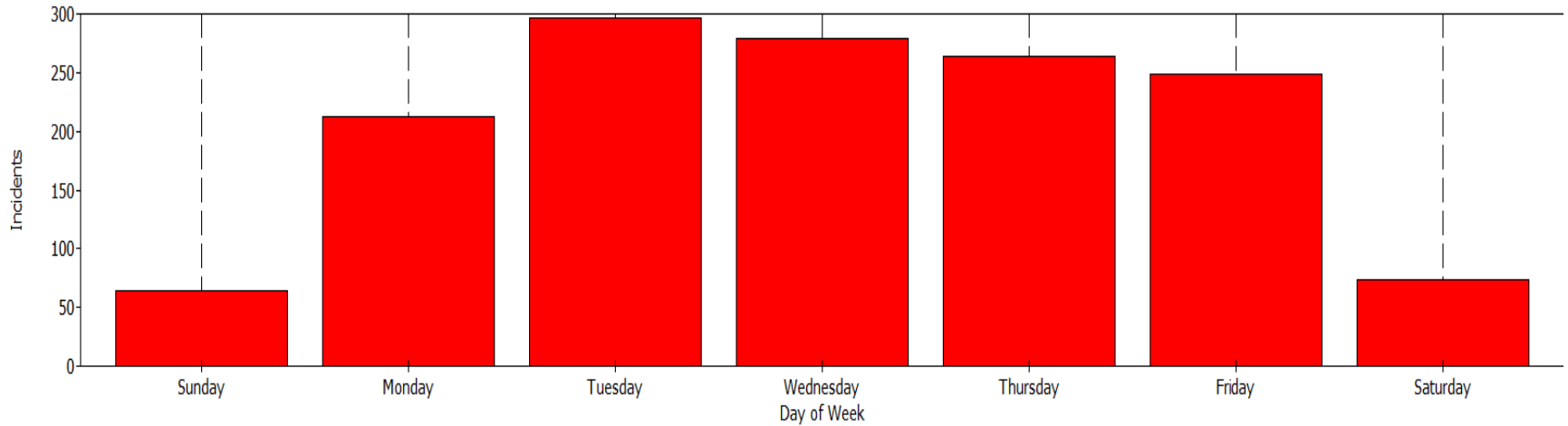
Retrieving Data....	
Description	Total
MURDER	0
RAPE	0
ROBBERY	0
ASSAULT	2
BURGLARY	6
LARCENY	6
VEHICLE THEFT	1



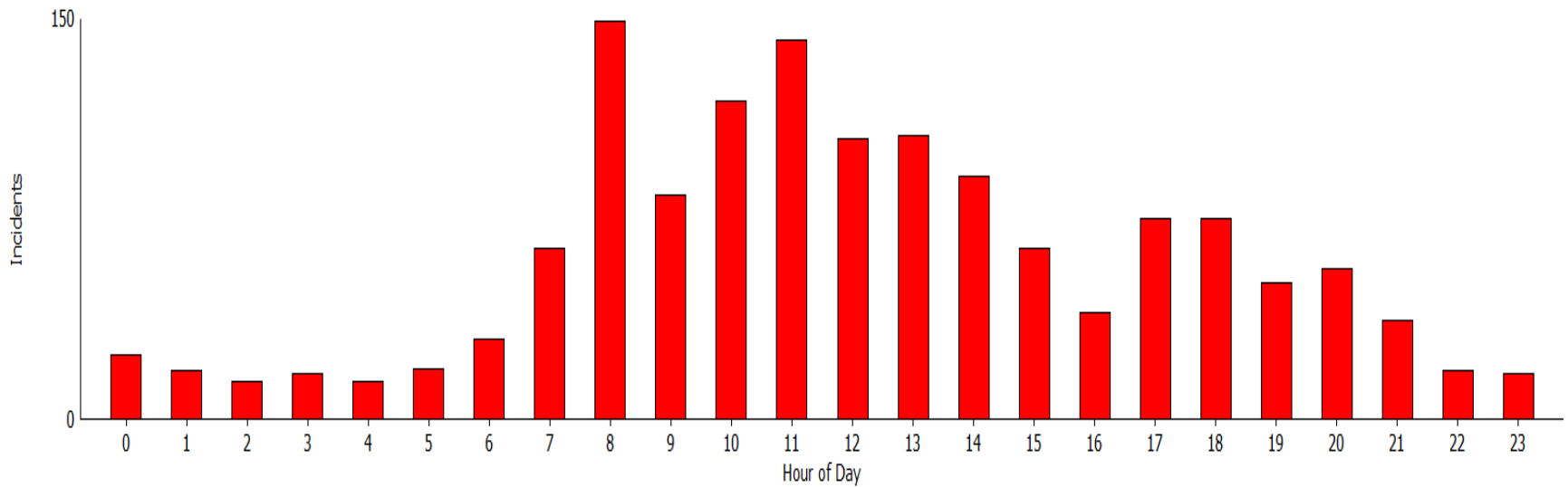
ACCIDENTS WITH NO INJURY TOTAL 45  
ACCIDENTS WITH INJURY TOTAL 7  
ACCIDENT WITH FATALITY TOTAL 2  
TOTAL NUMBER OF CALLS 1,789  
TOTAL CALL BY RESIDENT TROOPER 1,121

CHAPLIN  
CALLS FOR SERVICE 2018 TOTAL 1,438

**By Day of Week**



**By Hour of Day**

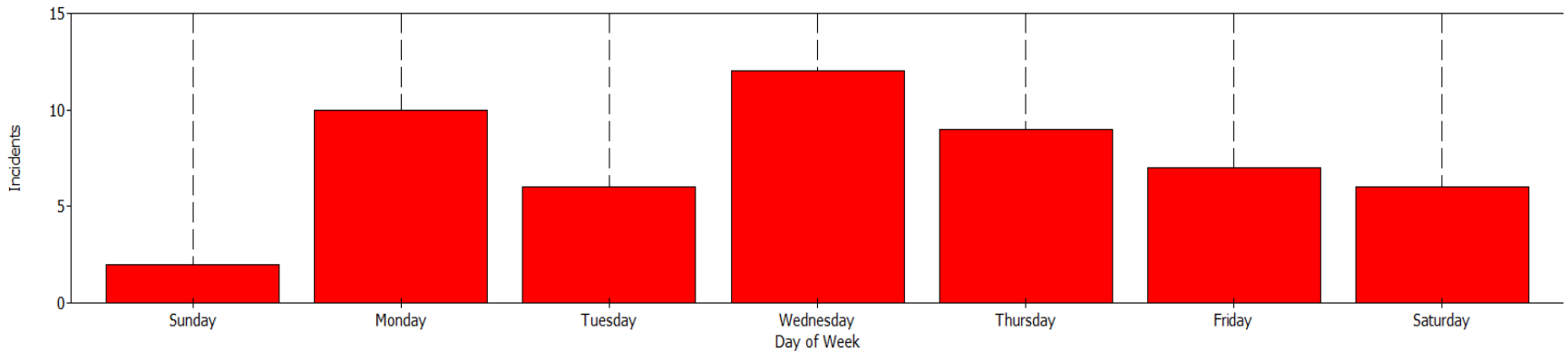


REPORTABLES	
Retrieving Data....	
Statistic	Total
Total Calls for Service	<u>1438</u>
Total Accidents With Report	<u>52</u>
Total Accidents Without Report	3
Total Fatal Accidents	1
Total Fatalities	1
Total Serious Injury Accidents	0
Total Minor Injury Accidents	<u>15</u>
Total Noninjury Accidents	36
Total Accident Dwis	0
Total Onsight Dwis	2
Total Dwis	3
Total Other Reportables	38
Total Nonreportables	1015
Total Motorist Assists	24
Total Citations Primary Charge	210
Total Citations All Charges	210
Total Warnings Primary Charge	2
Total Warnings All Charges	92
Total Seatbelt Citations Primary Charge	0
Total Seatbelt Citations All Charges	0
Total Seatbelt Warnings All Charges	0

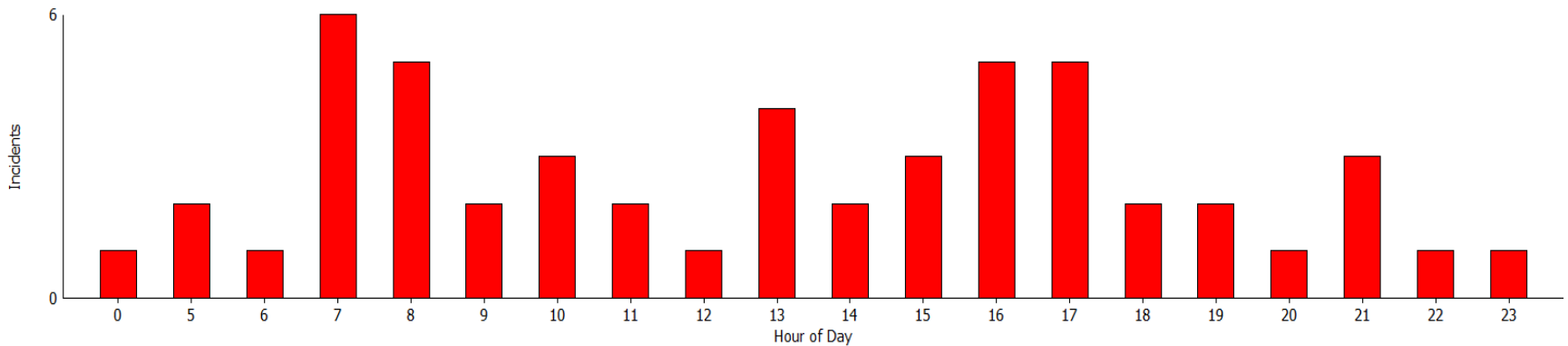
MAJOR CRIMES	
Description	Total
MURDER	0
RAPE	0
ROBBERY	0
ASSAULT	1
BURGLAR Y	0
LARCENY	3
VEHICLE THEFT	1

## ACCIDENTS TOTAL 52

*By Day of Week*



*By Hour of Day*



ACCIDENTS WITH NO INJURY TOTAL 36

ACCIDENTS WITH INJURY TOTAL 15

ACCIDENT WITH FATALITY TOTAL 1

TOTAL NUMBER OF CALLS 1,438

TOTAL CALL BY RESIDENT TROOPER 1,022

# Role of Law Enforcement

- It is the sworn duty of the State Police to professionally maintain peace through fair and impartial law enforcement.
- Many police and citizens think our job is to catch criminals and write tickets. In reality the job of the police has expanded greatly to include influence over the many disruptive tensions in society.



Police actions determine how  
they are perceived.



# COMMUNITY POLICING

The background is a solid dark blue. A thin, light blue curved line starts from the left edge and arcs downwards towards the center. A larger, lighter blue triangular shape is positioned in the lower right quadrant, pointing towards the center.

# Community Problems

- Traffic Accidents
- Speeding Complaints
- Criminal Incidents
- Burglary/ Larceny
- Family Relation Issues

# Community Requests

- Fingerprint Programs
- Grammar School Programs
- Juvenile Review Boards
- Public Relations - Safety Programs
- Presentations to Community Groups

# Problem Traffic

## Accidents

### Community Policing

1. Create a Plan to Redesign Intersection
2. Scene Visit for Information Gathering
3. Local and State Input Meeting, DOT, etc.
4. Joint Proposal by State and Town
5. Follow The Budget Process (If Needed)
6. Media Coverage
7. Personal Response to Neighborhood

# Youth Gatherings

## Community Policing

- ❑ Youth Ideas & Input
- ❑ Business Ideas & Input
- ❑ Community Development
- ❑ Zoning Official
- ❑ Community Leaders
  - Churches, Schools
  - Youth Groups
- ❑ Plan a Youth Center
- ❑ Find Building or Land
- ❑ Determine Staffing
- ❑ Hours of Operation
- ❑ Open House with Media Coverage
  - Invite Town Officials, Youth, Parents, etc.

# Burglary - Larceny

## Traditional

- ❑ Investigate Each Reported Crime
- ❑ Review Reports for Commonalties
- ❑ Involve Major Crime/Detective Unit
- ❑ Do Preventative Patrols
- ❑ Establish Additional Patrols
- ❑ Stake Out the Problem Areas
- ❑ Check Precious Metal/Pawn Shops

# Burglary - Larceny

With Community Policing Approach Added

- Advise Area Media of Problem (News Article with Tip Line Information Number)
- **Complete Second Neighborhood Canvass Leaving Business Cards at Each House**
- **Set Up Neighborhood Crime Watch Program** (Post Neighborhood Signs and Distribute Information for Phone Tree Reporting)
- **Establish a Citizen Police Academy**



# Grammar School Program

- Video Presentations - State Film Library
- Story Reading to Children
- Kindergarten - Fourth Grade  
Safety/Coloring Books (Crime Prevention, Safety Week)
- Protection, Safety Booklets, use School  
Preapproved Publications with a Message
- Canine Presentations
- DARE

# Juvenile Review Board

- Staff Board:

High School Principal, Junior High School Principal, Town Social Services Director, Juvenile Court Representative, plus Resident Trooper

- Set Policy and Procedure, Alternatives to Juvenile Court and Meeting Dates

- Determine Type of Cases to be Reviewed

- Have Troop Assist with Reports

# Safety Programs

- Senior Power - How to Avoid Scams, Contacts in Attorney Generals Office
- Home Security - Alarms, Locks, Lighting
- School Bus and Bus Stop Safety
  - MVD, NITSA, Film Library, Insurance Companies, Safety Ed. Publications
- Personal Safety, Weapons and Tactics
  - Assault Statistics, Target (keys and escorts)

# Public Relations and Safety Programs (Continued)

- Halloween Safety
- Bicycle Safety
- Skateboarding
- Rollerblading
- Safe Schools
- Project Graduation
- Anti-Drinking and Driving Programs
- Seatbelt Safety
- Child Safety - Missing Persons Program
- Dating Safety

# Cost Effectiveness of Resident Trooper program

- During any large scale events or incidents where multiple resources are needed (Ie. Tactical team, Major Crime, ESU resources and others) the budget for the program is not effected in any way. All these resources come with the program. You have peace of mind that these costs will not change due to any large scale event or incident.



# Conclusion



- The Connecticut State Police Resident Trooper program is specialized and most importantly cost effective. It provides the necessary police coverage in addition to a host of other police related services. It is the sensible approach to handling community concerns as they relate to criminal activity while offering preventative education along the same lines. This program provides a quality product with financial savings for interested communities that desire the resources and benefits of large scale policing without forfeiting small town values.