Town of Chaplin

Curbside Collection Container Policy

Due to the frequency of claims on curbside containers that have either been damaged or stolen the Board of Selectman has issued a policy on container replacement effective immediately.

If either a recycling or trash (refuse) container is damaged or destroyed on a Thursday as a result of the operation of the collection truck for replacement of that container, the resident must call the Chaplin Town Hall and notify the First Selectman’s office of the damage within 48 hours. Leave a voice mail if necessary at 860-455-0073 X 310. The damage will be reported to the recycling contractor to replace the can. The resident must leave the can at the curbside for the next pick up date and the recycler will evaluate the damage and replace when appropriate.

The BOS would suggest that all residents move their containers back away from the roadside as soon as possible after collection has been completed to avoid possible damage to containers or to passing motor vehicles. The BOS also feels leaving your containers too close to the road create a safety hazard as well as detracting from the rural appearance of our town.

The Town of Chaplin will not be responsible for lost, stolen or damaged containers by passing motor vehicles. Missing, lost or damaged containers not due to the collection process are the sole responsibility of the resident. Cost for the replacement containers are at the current town’s cost. Payment must be received at the Town Hall during normal business hours. Replacement containers will be dropped off at the resident’s home on the next scheduled curbside pick-up day.

Containers for new construction will not be issued until a certificate of occupancy is issued by the Town of Chaplin building official.

All containers remain as the property of the trash contractor.

Thank you for your understanding,

Chaplin Board of Selectman

Revisions approved at the May 7, 2015 BOS regular meeting.